# March 2024 Audit and Risk Committee meeting

Schedule Wednesday, March 6, 2024 10:45 AM — 11:15 AM CST

Venue 4700 Mueller Blvd., Suite 100, Austin, TX

Organizer Sarah McCleary

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# 1. Call roll of Committee members

Presented by Michael Benson

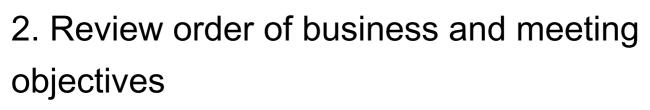


# **COMMITTEE MEETING Agenda Item Information Sheet**

#### AGENDA ITEM 1: Call roll of Committee members

#### AGENDA ITEM OBJECTIVE

The objective of the agenda item is to determine for the record which Trustees are present at the start of the meeting.



Presented by Michael Benson



# COMMITTEE MEETING Agenda Item Information Sheet

#### **AGENDA ITEM 2:**

Review order of business and establish meeting objectives

#### AGENDA ITEM OBJECTIVE

This agenda item provides Trustees the opportunity to review the order of business and to express a desire to take an agenda item out of order, and to discuss the key objectives of the meeting.

- 1. The Committee will review the draft Committee 2024 Work Plan.
- 2. The Committee will receive a presentation from the financial statement auditor regarding the 12/31/2023 financial statement audit.
- 3. The Committee will review the Fraud Waste and Abuse Policy.
- 4. The Committee will receive a report from Staff on the unaudited 12/31/2023 financial statements.
- 5. The Committee will receive the first quarter Enterprise Risk Management Report.

#### RELEVANCE TO STRATEGIC PLAN

This agenda item meets **COAERS Strategic Plan Goal 4: Identify and implement leading practices in board governance, pension administration, and investment management.** It is an industry best practice to establish meeting objectives and review them at the outset of each meeting.

# 3. Receive public comments

Presented by Michael Benson



# COMMITTEE MEETING Agenda Item Information Sheet

# AGENDA ITEM 3: Receive public comments

#### AGENDA ITEM OBJECTIVE

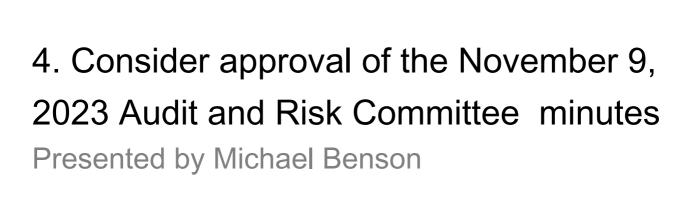
This standing agenda item allows System members and members of the public the opportunity to provide comments to the Board.

#### ITEM SUMMARY

The Chair will recognize any person who wishes to comment for up to three minutes per person.

#### RELEVANCE TO STRATEGIC PLAN/CORE COMPETENCIES

This agenda item meets the core competency established in the **COAERS Strategic Plan** "*Transparency: Complying with open meeting and public information laws to ensure the decision-making process is clear to members and the public."* 





# **COMMITTEE MEETING Agenda Item Information Sheet**

#### **AGENDA ITEM 4:**

Consider approval of the November 9, 2023 Audit and Risk Committee minutes

#### AGENDA ITEM OBJECTIVE

This standing agenda item seeks approval of the minutes from the prior Audit and Risk Committee meeting.

#### RECOMMENDATION FOR COMMITTEE ACTION

Staff recommends approval of the minutes of the November 9, 2023 Audit and Risk Committee meeting.

#### RELEVANCE TO STRATEGIC PLAN

This agenda item meets the core competency established in the **COAERS Strategic Plan** "Transparency: Complying with open meeting and public information laws to ensure the decision-making process is clear to members and the public."

#### **ATTACHMENT**

1. Draft minutes of November 9, 2023 Audit and Risk Committee meeting



#### **MINUTES**

#### AUDIT AND RISK COMMITTEE

Public Meeting held in-person and telephonically on November 9, 2023 at 11:45 a.m. CT Pursuant to Texas Govt. Code 551.127

# Committee Members Present/(Absent)

Michael Benson, Committee
Chair
Michael Granof
(Amy Hunter)
Dick Lavine
Anthony Ross

#### **Guests:**

Paige Saenz, General Counsel Kevin Balaod, WithIntelligence Bhakti Patel, CLA

\*present telephonically † present videoconference

# Other Board Trustees Present/(Absent)

Kelly Crook Yuejiao Liu Chris Noak† (Leslie Pool) Brad Sinclair Diana Thomas

#### Staff:

Christopher Hanson Russell Nash Sarah McCleary Teresa Cantu Jenni Bonds Yun Quintanilla Mehrin Rahman Cathy Edwards\* David Kushner Amy Kelley\*

#### 1 Call roll of Committee members

Committee Chair Michael Benson called the meeting to order at 12:29 p.m. The following Committee members were present in person: Benson, Granof, Lavine, and Ross.

#### 2 Review order of business and meeting objectives

Committee Chair Benson reviewed the order of business and meeting objectives with the Committee. Mr. Benson asked if there were any members of the public who wished to speak, either now or during an agenda item. There were no comments.

#### 3 Consider approval of the August 31, 2023 Audit and Risk Committee minutes

Committee Chair Benson asked the Committee to review the Audit and Risk

Committee minutes. Mr. Anthony Ross moved approval of the August 31, 2023 minutes as presented. Mr. Dick Lavine seconded, and the motion passed 4-0.

# 4 Discuss and consider CliftonLarsonAllen (CLA) statement of work for 12/31/2023 financial statement audit

Ms. Bhakti Patel outlined the statement of work planned for financial statement audit for the year ending December 31, 2023 including the scope of audit services, objectives, and management's responsibilities.

Mr. Ross moved to refer the statement of work with CLA for the 12/31/2023 financial statement audit to the Board for approval as revised on the billing schedule and pending review by General Counsel. Mr. Michael Granof seconded, and the motion passed 4-0.

#### 5 Discuss and consider the COAERS Enterprise Risk Management program

Mr. Christopher Hanson presented the proposed Enterprise Risk Management Program for 2024. He noted that the categories had not changed, though the ranking and action items were updated. He discussed with the Committee key strategic and risk management plans for 2024. The Committee provided feedback on the risk management dashboard.

Ms. Thomas left the meeting from 12:50 p.m. to 12:53 p.m.

The Committee directed Staff to proceed with the Risk Management plan for 2024 with edits to the personnel tab.

#### 6 Receive third quarter 2023 unaudited financial statements

Ms. Yun Quintanilla presented the September 30, 2023 unaudited financial statements.

#### 7 Receive Cybersecurity update

- A. Convene into Executive Session pursuant to Section 551.071, Texas Government Code, Section 1.05, Texas Disciplinary Rules of Professional Conduct, and Section 551.089, Texas Government Code, to consult with legal counsel and deliberate security assessments or deployments relating to information resources technology, network security information described in Section 2059.055, Texas Government Code, and deployment and implementation of security personnel, critical infrastructure, and security devices
- B. Reconvene into open session to take action as determined appropriate regarding security assessments or deployments relating to information resources technology, network security information described in Section

# 2059.055, Texas Government Code, and deployment and implementation of security personnel, critical infrastructure, and security devices

The Committee convened into Executive Session at 12:59 p.m. and reconvened into open session at 1:19 p.m.

#### 8 Review 2023 Committee Work Plan and discuss development of 2024 Work Plan

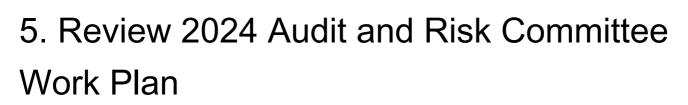
Mr. Hanson noted that the Committee had completed all goals on the 2023 Work Plan. A draft of the 2024 Committee Work Plan was presented.

Ms. Crook left the meeting at 1:21 p.m.

#### 9 Review key meeting takeaways and call for future agenda items

Committee Chair Benson summarized the actions taken and information discussed at the meeting and provided an opportunity to add future agenda items.

As there were no other items to address, the meeting adjourned at 1:22 p.m.



Presented by Christopher Hanson



# COMMITTEE MEETING Agenda Item Information Sheet

#### AGENDA ITEM 5: Review 2024 Audit and Risk Committee Work Plan

#### AGENDA ITEM OBJECTIVE

This agenda item is for discussion of the 2024 Committee Work Plan.

#### RECOMMENDATION FOR COMMITTEE ACTION

For informational purposes only; no action required.

#### RELEVANCE TO STRATEGIC PLAN

This agenda item meets COAERS Strategic Plan Goal 4: Identify and implement leading practices in board governance, pension administration, and investment management. It is an industry best practice to establish and review Committee work plans.

#### ATTACHMENT

1. 2024 Committee Work Plan



# Audit and Risk Committee 2024 Work Plan

#### 2024 Audit and Risk Committee Work Plan

#### **Scheduled Quarterly Meetings**

- 1. March meeting
  - Required Communications for 12/31/2023 Financial Statement Audit
  - Quarterly review of Enterprise Risk Management Program
  - Quarterly Financial Statements
  - Fraud, Waste, and Abuse Policy
- 2. June meeting
  - 12/31/2023 Financial Statement Audit presentation
  - Quarterly review of Enterprise Risk Management Program
  - Review of Cybersecurity Program
  - Quarterly Financial Statements
  - Travel Reimbursement Policy
- 3. August meeting
  - Quarterly review of Enterprise Risk Management Program
  - Review of Cybersecurity Program
  - Annual review of financial audit service provider and renewal decision
  - Quarterly Financial Statements
- 4. November meeting
  - Annual review of Enterprise Risk Management Program
  - Enterprise Risk Management Policy
  - Review of Cybersecurity Program
  - Quarterly Financial Statements
  - Engagement Letter Auditor
  - 2025 Committee Work Plan

6. Receive presentation of required auditor communications in conjunction with the financial statement audit Presented by Bhakti Patel, CLA



# COMMITTEE MEETING Agenda Item Information Sheet

#### **AGENDA ITEM 6:**

Receive presentation of required auditor communications in conjunction with the financial statement audit

#### AGENDA ITEM OBJECTIVE

Auditors are required to meet with the client prior to a financial statement audit. This agenda item serves this purpose.

#### RECOMMENDATION FOR COMMITTEE ACTION

For informational purposes only; no action required.

#### ITEM SUMMARY

Ms. Bhakti Patel, a principal with CliftonLarsonAllen (CLA), will provide the Committee with an overview of the audit approach and brief the Committee on any recent accounting standards pronouncements.

#### RELEVANCE TO STRATEGIC PLAN

This agenda item meets COAERS Strategic Plan Goal 2: Responsibly manage the risks of the System.

#### ATTACHMENT

1. City of Austin Employees' Retirement System – Financial Statement Audit for the year ended December 31, 2023



# City of Austin Employees' Retirement System – Financial Statement Audit for the year-ended December 31, 2023

March 6, 2024

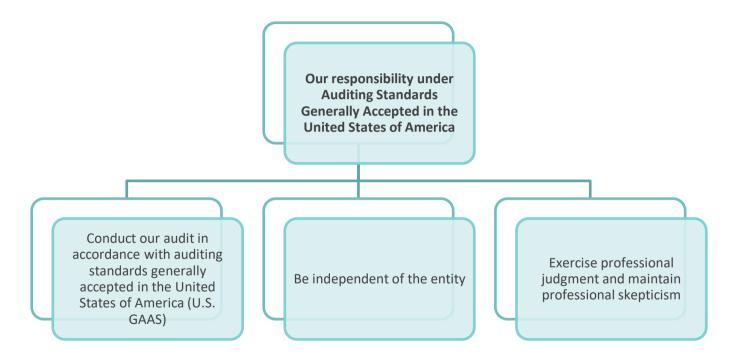


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# **Required Communications**







# Required Communications, cont'd

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error
- Obtain an understanding of internal control relevant to the audit (we do not express an opinion on internal control)
- Evaluate the appropriateness of accounting policies used and the reasonableness of significant accounting estimates
- Evaluate the overall presentation of the financial statements, including the amounts and disclosures
- Conclude whether there are conditions or events that raise substantial doubt about the entity's ability to continue as a going concern for a reasonable period of time
- Express an opinion about whether the financial statements are fairly presented, in all material respects, in conformity with accounting principles generally accepted in the United States of America
- Plan and perform the audit to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement
- Communicate significant matters related to the financial statement audit that are, in our professional judgment, relevant to your responsibilities in overseeing the financial reporting process
- Communicate matters required by law, regulation, agreement, or other external requirements
- Communicate circumstances that affect the form and content of the auditors' report

As part of our audit, we will:



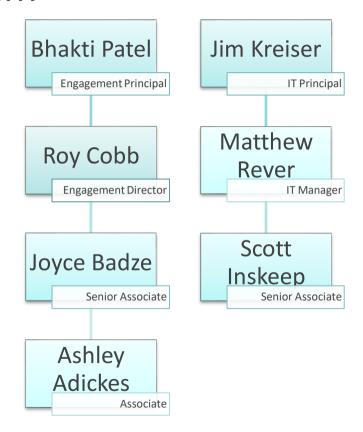
# Summary of Services

- Independent Auditors' Report on the basic financial statements
- The following Required Supplementary Information will be subjected to certain limited procedures, but will not be audited:
  - Management's Discussion and Analysis
  - Schedule of Changes in Net Pension Liability and Related Ratios
  - Schedule of Employer Contributions
  - Schedule of Investment Returns
- Evaluate and report on the presentation of the following Supplementary Information accompanying the financial statements in relation to the financial statements as a whole:
  - Schedule of Administrative Expenses
  - Schedule of Investment Expenses
  - Schedule of Payments to Consultants
- Independent Auditors' Report on the Schedule of Pension Amounts
- Preparation of the Schedule of Pension Amounts and related notes (nonaudit service)
- Communications with Those Charged with Governance





# **CLA Audit Team**







# Planned Scope and Timing of the Audit

#### Planning

# Internal Controls

# Substantive Procedures

### Concluding/ Reporting

#### **February - March**

- Planning meeting
- Develop audit plan
- Communications to Audit & Risk Committee

#### March - April

- Walkthroughs/ internal controls
- IT testing
- Send confirmations
- Risk assessment/ fraud meetings

#### **April**

- Substantive testing of all audit areas
- Review draft ACFR
- Provide draft audit reports

#### May - June

- Substantive testing of all audit areas
- Review draft ACFR
- Final audit reports
- Communications to Audit & Risk Committee





# Significant Risks of Material Misstatement

Although our audit planning has not been concluded and modifications may be made, we have identified the following significant risks of material misstatements as part of our planning



Management override of controls

Investments

Investment income

Revenue recognition





#### Other Matters

- We plan to use an auditor's specialist to review the GASB 67 disclosure information prepared by the actuarial firm engaged by you.
- Two-way communication on information you consider relevant to the audit. Topics may include:
  - Matters you believe are relevant to the audit of the financial statements
  - Your understanding of the risks of fraud and the controls in place to prevent and detect fraud
  - Whether you are aware of any noncompliance with laws and regulations, including measures taken to address the noncompliance
  - Attitudes, awareness, and actions of those charged with governance concerning (a) the entity's internal control (b) the detection or the possibility of fraud





### **Effective GASB Pronouncements**

- For the fiscal year ended December 31, 2023
  - GASB Statement No. 94, Public-Private and Public-Public Partnerships and Availability Payment Arrangements
  - GASB Statement No. 96, Subscription-Based Information Technology Arrangements
  - GASB Statement No. 99, Omnibus 2022\*





## Effective GASB Pronouncements, cont'd

- For the fiscal year ended December 31, 2024
  - GASB Statement No. 99, Omnibus 2022\*
  - GASB Statement No. 100, Accounting Changes and Error Corrections an amendment to GASB Statement No. 62
  - GASB Statement No. 101, Compensated Absences
  - GASB Statement No. 102, Certain Risk Disclosures

\*Paragraphs related to financial guarantees and the classification and reporting of derivative instruments within the scope of Statement 53





# **New Auditing Standards**

- SAS 145 Auditing Accounting Estimates and Related Disclosures
- SAS 144 Use of Specialists and Use of Pricing Information
   Obtained From External Information Sources
- SAS 145 Understanding the Entity and Its Environment and Assessing the Risks of Material Misstatement





### Questions?



CLAconnect.com











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# 7. Discuss and consider Fraud, Waste, and Abuse Reporting policy

Presented by Michael Benson



# BOARD MEETING Agenda Item Information Sheet

#### **AGENDA ITEM 7:**

Discuss and consider Fraud, Waste, and Abuse Reporting Policy

#### AGENDA ITEM OBJECTIVE

This agenda item is for discussion the annual review of the COAERS Fraud, Waste, and Abuse Reporting Policy and its implementation.

#### RECOMMENDATION FOR COMMITTEE ACTION

Staff recommends referral to Board for approval of the Fraud, Waste, and Abuse Reporting Policy as revised.

#### ITEM SUMMARY

In 2023, the Board adopted a Fraud, Waste, and Abuse Reporting Policy and activated a reporting mechanism online on the COAERS website and via telephone. Staff has the following recommendation:

| Page # | Edit         | Explanation                                    |
|--------|--------------|--|
| Page 2 | Review cycle | Change the review cycle from annually to every |
|        |              | three years                                    |

Additionally, Staff would like to test the online reporting tool to ensure it is working properly by sending a test message through the online reporting tool to those designated in Section IV on page 3 of the Policy.

#### RELEVANCE TO STRATEGIC PLAN

This agenda item meets COAERS Strategic Plan Goal 4: Identify and implement leading practices in board governance, pension administration, and investment management.

#### ATTACHMENT

1. Proposed Fraud, Waste, and Abuse Reporting Policy



### **Board Approved Policy**

| Subject:                  | Fraud, Waste, and Abuse Reporting Policy |  |  |  |
|---------------------------|--|--|--|--|
| Review Committee:         | Audit and Risk Committee                 |  |  |  |
| Date Implemented:         | March 30, 2023                           |  |  |  |
| Date Updated:             | March 28, 2024                           |  |  |  |
|                           |  |  |  |  |
| Signature of Chairperson: |  |  |  |  |
|                           | Yuejiao Liu                              |  |  |  |

# City Of Austin Employees' Retirement System Board Approved Policy

#### Fraud, Waste, and Abuse Reporting

#### I. PURPOSE AND SCOPE

The City of Austin Employees' Retirement System ("COAERS" or "System") is committed to maintaining the highest ethical standards and compliance with applicable laws and COAERS policies.

The purpose of this Policy is to encourage and enable good faith concerns regarding the subjects covered by this Policy to be made without fear of reprisal or victimization. COAERS will not permit or tolerate harassment, retaliation, or discrimination against individuals who allege impropriety in good faith.

This Policy shall be applied in coordination with the complaint and grievance procedures set forth in the Ethics Policy, Personnel Policy, and Employee Handbook. Key Staff shall have the meaning set forth in the Ethics Policy. The Personnel Policy and Employee Handbook are referred to collectively as the "Personnel Policies".

#### II. ROLES AND RESPONSIBILITIES

#### A. Trustees, Key Staff, and Employees

It is the responsibility of Trustees, Key Staff, and COAERS employees to comply with COAERS standards of conduct set forth in applicable law and policy and to report violations thereof in accordance with this Policy. Reporting violations under the procedures in the Ethics Policy or the Personnel Policies also meets the requirements of this Policy.

#### B. Audit and Risk Committee

The Audit and Risk Committee will review this Policy at least once annually and recommend to the Board any amendments, as necessary every three (3) years.

#### C. Board of Trustees

The Board will ensure that proper resources are available and properly allocated annually towards the ongoing execution of this Policy.

#### III. COMPLAINT DEFINED

For purposes of this Policy a Complaint is an assertion that there is evidence of an action or inaction that is:

- (a) Illegal,
- (b) Violates COAERS Ethics Policy,
- (c) Fraud or theft of COAERS property,
- (d) Wasteful, or
- (e) An abuse of power or authority.

Individuals who do not have Complaints as defined herein, but have good faith concerns about COAERS business operations or the conduct of any Trustee, Key Staff, or employee, are encouraged to bring those issues to someone who can address them properly. For employees, a supervisor or manager is in the best position to address an area of concern. For Trustees, the Board Chair, the Executive Director, or General Counsel is in the best position to address an area of concern. However, if an individual is not comfortable speaking with aforementioned persons or is not satisfied with the response, the individual is encouraged to follow the Complaint process established herein.

#### IV. FILING A COMPLAINT

The Executive Director will establish an accessible and secure method of receiving Complaints such as a dedicated email address, online submission form, and/or telephone number. The Complaint should be accompanied by any supporting evidence and a description of the grounds for the Complaint.

Once received, the Complaint will be provided to the following persons, excluding any of the following persons against whom the Complaint is made (the "Complaint Recipients").

- (a) General Counsel (serving as the software Administrator),
- (b) Chair of the Board,
- (c) Chair of the Audit and Risk Committee, and
- (d) Executive Director.

Anyone filing a Complaint under this Policy must be acting in good faith and have reasonable grounds for believing the information disclosed indicates a violation. Any allegations that prove not to be substantiated and which prove to have been made with malicious or vexatious intent, are knowingly false, or otherwise abuse the process set forth in this Policy as determined after a proper investigation, could result in disciplinary action up to and including termination of employment for cause or termination of the contractual relationship with COAERS.

A complainant may choose to remain anonymous. The complainant may wish to consider identifying themselves in order that a better investigation may be carried out. COAERS will make reasonable efforts to ensure that all information provided throughout the investigation process, including the complainant's name, will be kept in utmost confidence

to the extent allowed by law, and only discussed with other parties to the extent necessary to carry out a complete and fair investigation or as may be required under applicable laws.

### V. INVESTIGATIONS PROCEDURE

Upon receipt of a Complaint, a Complaint Recipient will share the Complaint with the remaining Complaint Recipients, except for any individual who is the subject of the Complaint. Regarding all received and forwarded allegations, the Complaint Recipients will determine if there are reasonable grounds to pursue the Complaint through a Formal Investigation. The Complaint Recipients may refer the Complaint for disposition through other means, such as the Ethics Policy or the Personnel Policies.

If the Complaint Recipients determine there are reasonable grounds to pursue a Formal Investigation in accordance with this Policy, a Formal Investigation will be opened by the General Counsel. A Formal Investigation is a process of investigation of a Complaint lead by the General Counsel who will report findings of fact to the Board of Trustees.

The General Counsel will conduct the Formal Investigation in a fair, thorough, and complete manner, respecting the need for discretion and individual privacy for all parties involved to the extent permitted by applicable law. The General Counsel may engage a qualified third party to conduct the Formal Investigation. The process of the Formal Investigation, results of a Formal investigation, including recommendations for any disciplinary action up to and including termination of employment and/or legal action, will be provided to the Board with consideration for privacy and anonymity for all parties involved where permissible.

#### VI. REPORTING

The General Counsel will inform the Board of the existence and status of Complaints received, the number of ongoing Formal Investigations, and the progress of each Formal Investigation.

### VI. RETALIATION PROHIBITED

There shall be no retaliation, reprisals, harassment, or adverse employment consequences with respect to any individual for:

- (a) disclosing good faith Complaints under this Policy; or
- (b) having participated or assisted, in good faith, in any process under this Policy.

An employee who retaliates against someone who has reported a violation in good faith is subject to discipline up to and including termination. Retaliation includes disciplinary measures, a demotion, termination of employment, any measure that adversely affects the employment or working conditions or a threat to take any of these actions. An employee may complain about a retaliation in accordance with the Personnel Policies or this Policy.

The Texas Government Code (GOV'T § 554.002 (a)) asserts that "A state or local governmental entity may not suspend or terminate the employment of, or take other adverse personnel action against, a public employee who in good faith reports a violation of law by the employing governmental entity or another public employee to an appropriate law enforcement authority."

Reprisals constitute employee misconduct, which will not be tolerated by COAERS, and will result in discipline up to and including immediate termination of employment for cause. In addition, the employee could be liable for additional penalties under the Texas Government Code (GOV'T § 554.008) where it asserts that:

- (a) A supervisor who in violation of this chapter suspends or terminates the employment of a public employee or takes an adverse personnel action against the employee is liable for a civil penalty not to exceed \$15,000.
- (b) The attorney general or appropriate prosecuting attorney may sue to collect a civil penalty under this section.
- (c) A civil penalty collected under this section shall be deposited in the state treasury.
- (d) A civil penalty assessed under this section shall be paid by the supervisor and may not be paid by the employing governmental entity.
- (e) The personal liability of a supervisor or other individual under this chapter is limited to the civil penalty that may be assessed under this section.

### VII. RETENTION OF RECORDS

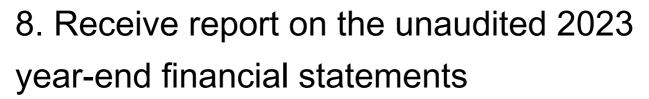
COAERS will retain any records relating to allegations of questionable activity and investigations for at least seven (7) years or as otherwise required by law.

### VIII. LEGAL CONFLICTS

In the case of any conflict between this Policy and state or federal law, the applicable state or federal law shall prevail.

#### IX. DISCLOSURE OF POLICY

It will be the Executive Director's responsibility to ensure that this Policy, including contact information, is shared with every Trustee, Key Staff, and employee at COAERS. In addition, the contents of this Policy are to be included into the required Ethics Training curriculum.



Presented by Yun Quintanilla



### COMMITTEE MEETING Agenda Item Information Sheet

### **AGENDA ITEM 8:**

Receive report on the unaudited 2023 year-end financial statements

### AGENDA ITEM OBJECTIVE

This item presents the unaudited December 31, 2023 financial statements which show the net position of the fund and related financial details.

### RECOMMENDATION FOR COMMITTEE ACTION

For informational purposes only; no action required.

### ITEM SUMMARY

Staff will review the unaudited 2023 year-end financial statements. These statements will be the subject of the annual financial statement audit currently underway.

The Statement of Fiduciary Net Position shows that COAERS' net position increased by \$319 million as of December 31, 2023, compared to the previous year, primarily driven by investment appreciation.

As reflected on the Statement of Changes in Fiduciary Net Position, contributions to the System increased by \$28 million, or 13%, in 2023 compared to 2022. Income from investment appreciation in 2023 was \$355 million, which was an increase of \$905 million over the results from 2022. Benefit payments increased by \$9.7 million, or 3.7%, in 2023 compared to 2022.

### RELEVANCE TO STRATEGIC PLAN

This agenda item meets COAERS Strategic Plan Goal 2: Responsibly manage the risks of the System.

### **ATTACHMENT**

 COAERS unaudited financial statements for the year ending December 31, 2023, including the Statement of Fiduciary Net Position and the Statement of Changes in Fiduciary Net Position

## CITY OF AUSTIN EMPLOYEES' RETIREMENT SYSTEM Statement of Fiduciary Net Position December 31, 2023

|                                      | Unau            | <u>Variance</u> |                            |
|--------------------------------------|-----------------|-----------------|----------------------------|
|                                      | 12/31/2023      | 12/31/2022      | Favorable<br>(Unfavorable) |
|                                      |                 |                 |                            |
| Assets Cash engrating assount        | \$19,557,740    | \$10,816,741    | \$8,740,999                |
| Cash - operating account             | \$19,557,740    | \$10,610,741    | Ş6,74U,999                 |
| Receivables:                         |                 |                 |                            |
| Employer contributions receivable    | 6,737,379       | 5,911,143       | 826,236                    |
| Employee contributions receivable    | 2,823,423       | 2,486,343       | 337,080                    |
| Other receivables                    | 84,733          | 80,737          | 3,996                      |
| Total receivables                    | 9,645,535       | 8,478,223       | 1,167,312                  |
| Other current assets                 | -               | 343,578         | (343,578)                  |
| Investments, at fair value:          |                 |                 |                            |
| US equities                          | 1,116,277,928   | 991,544,324     | 124,733,604                |
| Developed Markets Equities           | 516,343,438     | 441,380,450     | 74,962,988                 |
| Emerging Markets Equities            | 213,979,019     | 190,675,942     | 23,303,077                 |
| Fixed income                         | 529,979,275     | 562,472,299     | (32,493,024)               |
| Real assets                          | 444,758,625     | 466,812,054     | (22,053,429)               |
| Multi-asset                          | 132,974,749     | 145,157,059     | (12,182,310)               |
| Cash and cash equivalents            | 268,302,785     | 143,209,031     | 125,093,754                |
| Total investments                    | 3,222,615,819   | 2,941,251,159   | 281,364,660                |
| Capital assets, net                  | 32,527,687      | 3,403,389       | 29,124,298                 |
| Total assets                         | 3,284,346,781   | 2,964,293,090   | 320,053,691                |
| Liabilities                          |                 |                 |                            |
| Payables                             |                 |                 |                            |
| Accrued expenses                     | 945,982         | 631,875         | (314,107)                  |
| Payables and deposits - Mueller      | 278,431         | -               | (278,431)                  |
| Refunds and death benefits payable   | 4,410,052       | 3,865,454       | (544,598)                  |
| Total liabilities                    | 5,634,465       | 4,497,329       | (1,137,136)                |
| Net position restricted for pensions | \$3,278,712,316 | \$2,959,795,761 | \$318,916,555              |

## CITY OF AUSTIN EMPLOYEES' RETIREMENT SYSTEM Statement of Changes in Fiduciary Net Position For the Year ended December 31, 2023

|   | Unauc           | <u>Variance</u> |                            |  |
|---|-----------------|-----------------|----------------------------|--|
|   | 12/31/2023      | 12/31/2022      | Favorable<br>(Unfavorable) |  |
| Additions:                                      |                 | 11,01,1011      | (omavorable)               |  |
| Contributions:                                  |                 |                 |                            |  |
| Employer  | \$163,936,590   | \$146,799,396   | \$17,137,194               |  |
| Employee  | 68,595,819      | 61,463,435      | 7,132,384                  |  |
| Creditable service purchases                    | 11,977,150      | 7,725,577       | 4,251,573                  |  |
| Total contributions                             | 244,509,559     | 215,988,408     | 28,521,151                 |  |
| Investment Income:                              |                 |                 |                            |  |
| Realized gain/(loss) on investments             | 10,715,907      | (76,668,590)    | 87,384,497                 |  |
| Unrealized gain/(loss) on investments           | 296,437,635     | (515,850,896)   | 812,288,531                |  |
| Net appreciation (depreciation) in fair value   | 307,153,542     | (592,519,486)   | 899,673,028                |  |
| Dividends                                       | 33,208,335      | 34,401,663      | (1,193,328)                |  |
| Interest  | 20,056,394      | 13,503,542      | 6,552,852                  |  |
| Less: Investment expense                        | (5,315,186)     | (5,599,635)     | 284,449                    |  |
| Net Investment appreciation (depreciation)      | 355,103,085     | (550,213,916)   | 905,317,001                |  |
| DDA interest Income                             | 841,271         | 126,935         | 714,336                    |  |
| Rent Income - Mueller                           | 1,169,108       | -               | 1,169,108                  |  |
| Total additions (deductions)                    | 601,623,023     | (334,098,573)   | 935,721,596                |  |
| Deductions:                                     |                 |                 |                            |  |
| Retirement annuities                            | 262,300,709     | 248,043,103     | (14,257,606)               |  |
| Contributions refunded to terminating employees | 4,033,161       | 5,075,851       | 1,042,690                  |  |
| DROP disbursements                              | 2,541,362       | 4,166,660       | 1,625,298                  |  |
| Retiree lump-sum annuity                        | 1,464,957       | 3,253,220       | 1,788,263                  |  |
| Death benefits                                  | 3,816,994       | 3,963,038       | 146,044                    |  |
| Total benefit payments, including               |                 |                 |                            |  |
| refunds of member contributions                 | 274,157,183     | 264,501,872     | (9,655,311)                |  |
| General and administrative expenses             | 7,410,397       | 6,763,638       | (646,759)                  |  |
| Expenses - Mueller                              | 1,138,888       | -               | (1,138,888)                |  |
| Total deductions                                | 282,706,468     | 271,265,510     | (11,440,958)               |  |
| Net increase (decrease) in net position         | 318,916,555     | (605,364,083)   | 924,280,638                |  |
| Net position restricted for pensions:           |                 |                 |                            |  |
| Beginning of year                               | 2,959,795,761   | 3,565,159,844   | (605,364,083)              |  |
| End of year                                     | \$3,278,712,316 | \$2,959,795,761 | \$318,916,555              |  |

9. Receive report on COAERS Enterprise Risk Management program including funding, market, counterparty, and operational

Presented by Christopher Hanson



### **COMMITTEE MEETING Agenda Item Information Sheet**

### **AGENDA ITEM 9:**

Receive report on COAERS Enterprise Risk Management program including funding, market, counterparty, and operations

### AGENDA ITEM OBJECTIVE

This agenda item is for discussion of four of the risk categories in the Enterprise Risk Management Report.

### RECOMMENDATION FOR COMMITTEE ACTION

For informational purposes; no action required.

### **ITEM SUMMARY**

The 2024 Enterprise Risk Management Report contains 12 risk categories. This meeting's focus will be the categories of funding, market, counterparty, and operational. Staff has provided a summary report of the presentation and the full Risk Management Report with all risk categories is provided in the Supplemental Materials.

### RELEVANCE TO STRATEGIC PLAN

This agenda item meets **COAERS Strategic Plan Goal 2: Responsibly manage the risks of the System.** The Committee's regular review of COAERS Enterprise Risk Management System is one of the strategic objectives of Goal 2 and a key performance indicator is the successful implementation of all annual risk management activities.

### **ATTACHMENTS**

- 1. Staff Report on Market, Funding, Counterparty, and Operational Risks
- 2. Staff Presentation on Market, Funding, Counterparty, and Operational Risks

### SUPPLEMENTAL MATERIAL

1. First Quarter Enterprise Risk Management Report 2024



### 2024 First Quarter Risk Management Report Market, Funding, Counterparty, and Operational Risks

### RISK CATEGORY: Market (Top Quartile)

Review of Recent Risk Management Activities

In 2023, COAERS completed both Actuarial/Liability (A/L) and strategic asset allocations studies after the passage of SB 1444. The A/L Study detailed how the legislation would significantly improve outcomes for the System, including future cash flows, allowing COAERS to consider more illiquid asset classes such as private credit and private equity. The Board adopted a new strategic asset allocation that included private credit with the first investment approved in December 2023.

### 2024 Risk Management Activities

- 1. At its February 2024 meeting, the Investment Committee reviewed the Global Equity asset class and referred its recommendations related to benchmarking and the Premier List to the Board.
- The Investment Committee discussed the annual review of COAERS Investment Policy Statement and directed staff to develop proposed changes for consideration at an upcoming Committee meeting.
- 3. COAERS General Investment Consultant RFP was issued in January, and seven bids were received by the bid closing deadline. The Investment Committee approved the RFP scoring matrix at its February meeting. Staff is currently reviewing the bids and will report back to the Investment Committee in April.
- 4. RVK presented the results of the most recent "Investment Practices and Performance Evaluation" report to the Investment Committee. The report included 24 recommendations. The Committee referred the report to the Board and directed Staff to draft a management response to each recommendation.

### **RISK CATEGORY: Funding (Top Quartile)**

Review of Recent Risk Management Activities

The passage of SB 1444 during the 88<sup>th</sup> Legislative Session will improve the long-term financial health of COAERS through the implementation of new contribution and benefit policies.

### 2024 Risk Management Activities

- 1. COAERS consulting actuary will present the preliminary results of the December 31, 2023 actuarial valuation to the Benefits and Services Committee in March. The final report will be issued in April pending approval of the results by the Board at its March 28 meeting.
- 2. Staff has created an initial draft of a new Funding Policy aligned with the provisions of SB 1444. Pension Review Board statute requires Funding Policies to be a collaborative effort between the retirement system and its plan sponsor. Therefore, Staff has provided a copy of the initial draft to



- the City for its input and recommendations. A final draft will be presented to the Board and City Council later in 2024.
- 3. Every five years, the City is required to conduct an actuarial audit of the most recent actuarial valuations of any of its retirement systems. An initial draft of the COAERS audit did not identify any significant deficiencies in reporting or in how the actuarial assumptions were determined. The final report is set to be presented in April.
- 4. COAERS Staff regularly projects and monitors the cash needs of the System. Beginning in 2024, due to the passage of SB 1444, cash projections show significant improvement which means less money is expected to be drawn from the Fund to pay the benefits of COAERS members. Staff develops annual projections and reviews them each quarter to ensure appropriate oversight of cash needs.

#### **RISK CATEGORY: Counterparty (Second Quartile)**

#### 2024 Risk Management Activities

- 1. COAERS General Investment Consultant RFP was issued in January and seven bids were received by the bid closing deadline. The Committee approved the RFP scoring matrix at its February meeting. Staff is currently reviewing the bids and will report back to the Committee in April.
- 2. The Investment Committee reviewed the Global Equity asset class at its February meeting with recommendations for the premier list being referred to the Board.
- 3. COAERS IT security team is working with a vendor who provides in-depth reviews of the vendor IT security posture. This data is intended to identify third-party vendors who could pose a risk to COAERS via the vendor's own IT security weaknesses. The security team is determining the best procedures to utilize this information to manage COAERS counterparty risk to its vendors. The general investment consultant RFP will provide the first RFP opportunity for COAERS to deploy its third-party risk management program.

### **RISK CATEGORY: Operational (Second Quartile)**

### 2024 Risk Management Activities

- COAERS Staff has held several meetings and planning sessions with the financial statement auditor, CLA, in preparation for the December 31, 2023 financial statement audit. CLA is presenting required communications as part of the audit process to the Committee at its March meeting. The final audit report will be presented to the Audit and Risk Committee at its June meeting.
- 2. In 2023, one of the largest providers of death audit services (PBI) was breached in the "MOVEit" cyber-attack. While COAERS was not impacted, the company COAERS had previously utilized for death audit services, Berwyn Group, was scheduled to be acquired by PBI. Peers impacted by the cyber-attack provided feedback to COAERS Staff that PBI was not responsive nor helpful in dealing with the fallout of the cyber-attack. Staff decided to seek another vendor to provide death audit services. After an extensive search, Staff selected a new vendor and is in the process of deploying that vendor for death audit services.



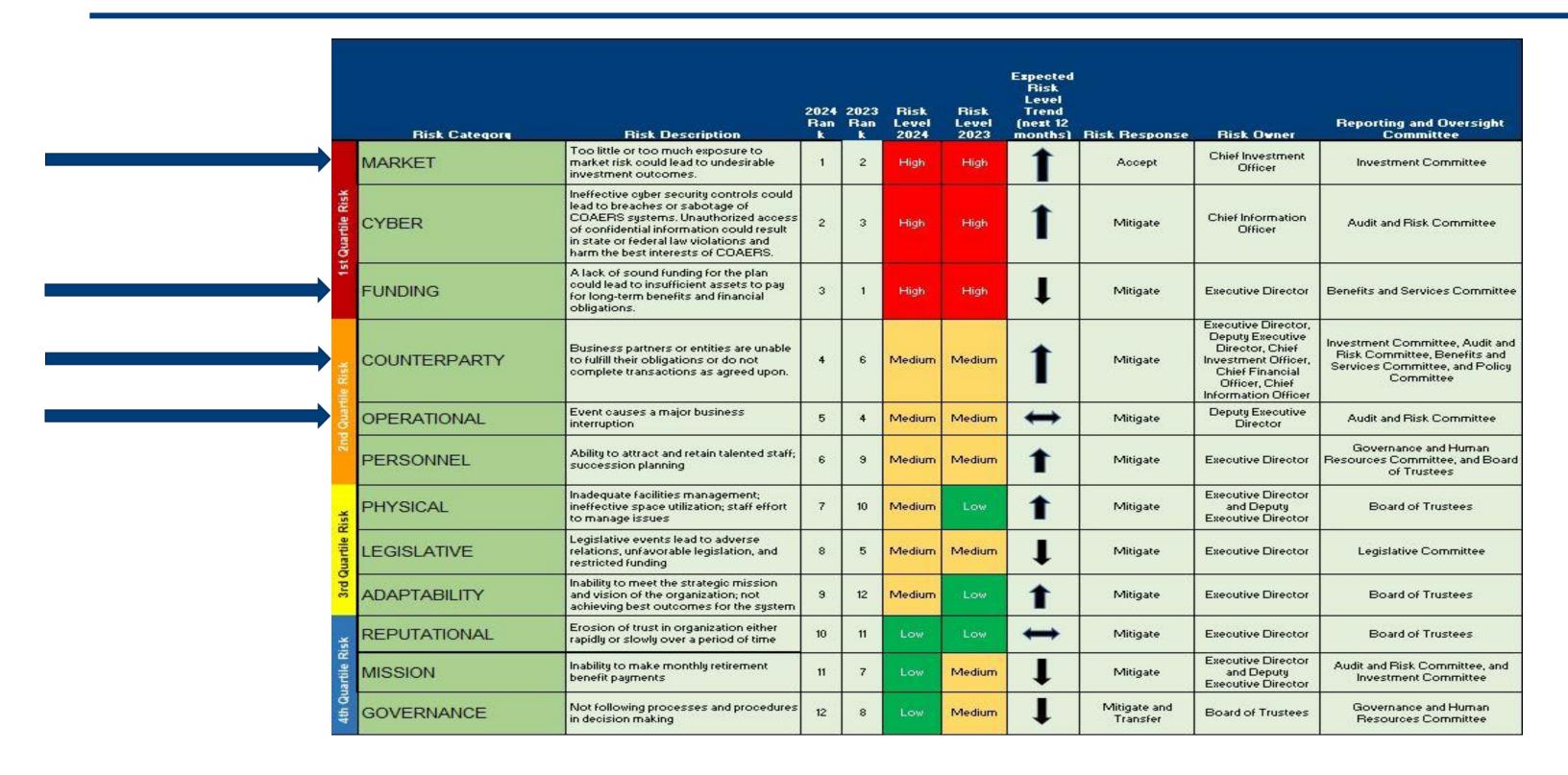
3. Staff is working with a consultant to determine next steps in utilizing technology to improve the efficiency of COAERS financial operations. Key goals include software integration, data modernization, and automation development.



# Risk Management Report: Market, Funding, Counterparty, and Operational Risks

Audit and Risk Committee March 6, 2024

## 2024 Enterprise Risk Management Report: Quarterly Review





# COAERS

## **Market Risks**

First Quartile Risk

| Risk Category   | Risk Description  Too little or too much exposure to market   | Rank     | Risk Level<br>2024 | Risk Level<br>2023 | Expected<br>Risk Level<br>Trend (next<br>12 months)                                    | Risk Response  | Risk Owner<br>Chief  | Reporting and Oversig   | nt Comm   | ittee    |  |
|---|---|----------|--------------------|--------------------|--|--|--|-------------------------|-----------|----------|--|
| MARKET  | risk could lead to undesirable investment outcomes.   | 1        | High               | High               | Î  | Accept   | Investment<br>Officer  | Investment Committee    |           |          |  |
| Current Status Summary (Trending)   | 2024 Risk Management Activities   |          |                    |                    |  | ·-   |  |                         | Activit   | y Status |  |
| US Market performance was largely driven by a   | E C T TON Managomont Protesta   |          |                    |                    |  |  |  |                         |           | CLOSED   |  |
| significantly outperforming equal-weighted  | Implement new Strategic Asset Allocation and review all asset class and sub-asset class allocations, benchmarks |          |                    |                    |  |  |  |                         |           |          |  |
| all attractive source of return, especially   | Update Investment Policy Statement includi  | ng revie | ew of risk ma      | nagement, a        | asset allocati   | on, and benchma  | rks  |                         | X         |          |  |
| Geopolitics, interest rates, inflation, and long-   | Investment Consultant RFP   |          |                    |                    |  |  |  |                         |           |          |  |
| term economic growth are concerns moving<br>forward. Market and economic risks are<br>significantly elevated. | Investment Practices and Performance Evaluation report  |          |                    |                    |  |  |  |                         | x         |          |  |
| Notable Risks (Root Causes)   |   |          | Probability        | Impact             | Risk Manag   | ement Strategies   | and Action Iter  | ms                      |           |          |  |
| Large market drawdown   |   |          | High               | High               | Strategic Asset Allocation Reviews (annual), Diversification, Investment Risk Framewor |  |  |                         |           |          |  |
| Lower longer-term performance vs. assume  | ed rate   |          | Medium             | High               | Strategic Asset Allocation Study and Asset/Liability Study                             |  |  |                         |           |          |  |
| Failure to adapt diversification strategy   |   |          | Medim              | High               |  | The second secon | CANADA AND CONTRACTOR | set-class and sub-asset | class rev | iews     |  |
| Poor investment manager performance   | 7.5 81.91 90 70 10  |          | Medium             | Medium             | TRO 201 P.A.   | Water Helefold   | 200, 300   | board, Premier List     |           |          |  |
| Poor implementation of policy leads to unde   | erperformance vs. the benchmark   |          | Medium             | Medium             | Annual review of key policies, regular performance rating                              |  |  |                         |           |          |  |
| Poor value for investment fees paid   |   |          | Low                | Medium             |  | and CEM Investn  |  | king                    |           |          |  |
| Chasing performance   |   |          | Low                | Medum              | Strategic As:  | set Allocation Rev   | iews (annual)  |                         |           |          |  |



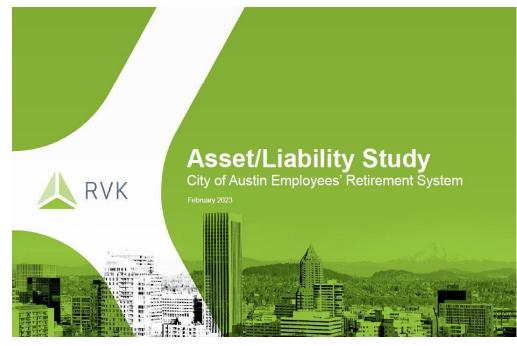
## Key Risk Management Strategies

 In 2023, COAERS conducted Asset/Liability and strategic asset allocation studies

and strategic ion studies

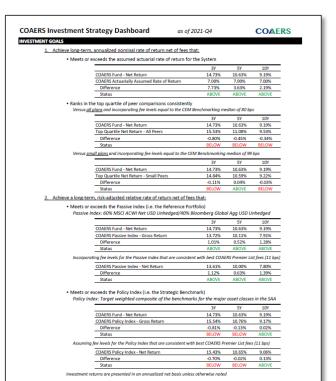
August 25, 2023

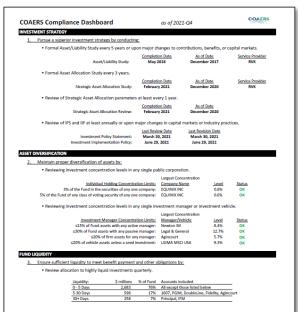
Asset Allocation Study
City of Austin Employees' Retirement System



 Staff and consultant monitor the market environment and specific risks to the Fund, reporting the to the IC each quarter









## 2024 Risk Management Activities

General Investment Consultant RFP Issued and bids received

COAERS

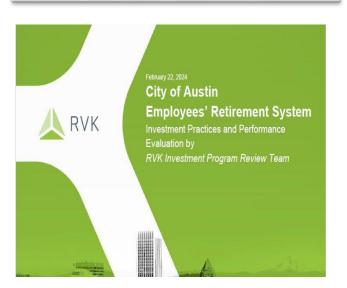
CITY OF AUSTIN

EMPLOYEES' RETIREMENT SYSTEM

Request for Proposal
General Investment Consultant

Proposals must be submitted on or before
5:00 p.m. Central Standard Time
February 9, 2024

 Investment Practices and Performance Evaluation presented to IC and referred to Board



 Global Equity asset class review conducted at February IC with benchmark and premier list recommendations referred to Board



# COAERS

# **Funding Risks**

First Quartile Risk

| Risk Category   | Risk Description  |               | sk Level<br>2024                               | Risk Level<br>2023            | Expected<br>Risk Level<br>Trend (next<br>12 months)  | Risk Response    | Risk Owner            | Reporting and Over             | sight Co | mmittee  |
|---|---|---------------|--|-------------------------------|--|------------------|-----------------------|--------------------------------|----------|----------|
| FUNDING   | A lack of sound funding for the plan could lead to insufficient assets to pay for long-term benefits and financial obligations. | 3             | High   | High                          | 1  | Mitigate         | Executive<br>Director | Benefits and Services Committe |          |          |
| Current Status Summary (Trending)   | 2024 Risk Management Activities   |               |  |                               |  |                  |                       |                                | Activit  | y Status |
| × ·   |   | CATOON CANDON |  | 200 (0.00±0.00±0.00±0.00±0.00 |  |                  |                       |                                | OPEN     | CLOSED   |
| Passage of SB 1444 moves the System to an   | Begin review of actuarial assumptions in advance of 2025 Experience Study   |               |  |                               |  |                  |                       |                                |          |          |
| actuarial-based contribution model and includes funding for the existing UAAL (legacy | Conduct 12/31/2023 actuarial valuation  |               |  |                               |  |                  |                       |                                |          |          |
| liability) and increases the employee   | Update Funding Policy with City of Austin and continue reporting to Board   |               |  |                               |  |                  |                       |                                |          |          |
| on contributions from the City and Members  | Receive and review actuarial audit conducted by the City  |               |  |                               |  |                  |                       |                                |          |          |
| which could be triggered due to exceptional market and economic uncertainty.          | Provide report on funded status and risks of the System to key stakeholders   |               |  |                               |  |                  |                       |                                |          |          |
|   | Continue regular cash flow and benefit mo   | nitoring.     | - 20   |                               | 202  |                  |                       |                                | x        |          |
| Notable Risks (Root Causes)   | **  | Pro           | bability                                       | Impact                        | Risk Manage  | ment Strategies  | and Action Item       | S                              | .00      |          |
| Assets insufficient to fund liabilities   |   | Med           | THE RESERVE AND ADDRESS OF THE PERSON NAMED IN | High                          | Annual Actuarial Valuation and Board Funding Policy  |                  |                       |                                |          |          |
| Contribution rates are not sufficient to fund bene                                    | efits   | Mea           | dium .   | High                          | Asset/Liability  | Study            |                       |                                |          | V.       |
| Unexpected decline in sponsor payroll   |   | Med           | dium.  | Medium                        | Cash flow monitoring and monthly benefit reporting   |                  |                       |                                |          |          |
| Rate of Return assumption too aggressive  |   | Mea           | dium   | Wedium                        | 7.555 4.50 L.M. 20   | erience Studies  |                       | - Charles                      |          |          |
| Unexpected increase in benefits payroll   |   | Men           | dlum   | Medium                        | V AT 10 TO 1 | nitoring and mon |                       | rting                          |          |          |
| Sponsor closes DB plan in favor of DC plan  |   | Lov           |  | Medium                        |  | on with members  | hip                   |                                |          | S        |
| Actuarial miscalculation  |   | Lov           | V  | Medium                        | Actuarial Audi   | t by sponsor     |                       |                                |          |          |



## COAERS/City of Austin Pension Legislation

Passage of SB 1444 during the 88<sup>th</sup> Legislative Session will ensure the long-term financial

stability of COAERS

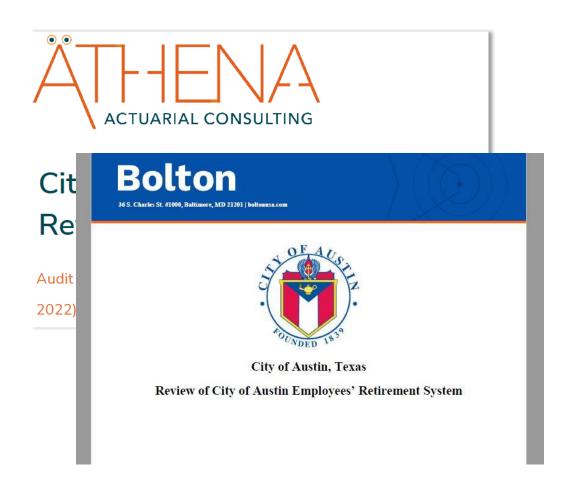
```
By: Zaffirini, Eckhardt
                                                       S.B. No. 1444
                         A BILL TO BE ENTITLED
                                 AN ACT
2 relating to the public retirement systems for employees of certain
   municipalities.
         BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF TEXAS:
         SECTION 1. Section 2, Chapter 451, Acts of the 72nd
6 Legislature, Regular Session, 1991 (Article 6243n, Vernon's Texas
7 Civil Statutes), is amended by adding Subdivisions (2A), (3A),
   (5A), (5B), (10A), (10B), (13A), (13B), (13C), (19A), (19B), (19C),
   (20A), (26A), (26B), (26C), (26D), (26E), (29A), (31A), (31B),
   (33A), (33B), (35A), (44A), and (44B) to read as follows:
11
               (2A) "Actuarial accrued liability" means the portion
    of the actuarial present value of projected benefits of the
   retirement system attributed to past periods of member service
   based on the cost method used in the risk sharing valuation study
   under Section 10B or 10C of this Act, as applicable.
               (3A) "Actuarial value of assets" means the value of
    the retirement system's assets as calculated using the asset
    smoothing method used in the risk sharing valuation study under
    Section 10B or 10C of this Act, as applicable.
20
               (5A) "Amortization period" means:
                    (A) the period necessary to fully pay a liability
22 layer; or
```



## Key Risk Management Strategies

• The Board receives regular actuarial and system funding reports to monitor the ability of the System to meet its obligations





|         | CONTRIBUTIONS FOR                                     |            | NOMINAL                                 | STRESSED                        |
|---------|---|------------|---|---------------------------------|
| 2024    | CITY PAYROLL:<br>EMPLOYEE 9% + CITY<br>8.68% = 17.68% | PAYMENTS   | TOTAL 2024 PROJECTED CITY CONTRIBUTIONS | 2024 PROJECTED<br>CITY RECEIPTS |
| JAN     | 12,376,000  | 7,607,398  | 19,983,398                              | 19,364,598                      |
| FEB     | 12,406,940  | 7,607,398  | 20,014,338                              | 19,393,991                      |
| MAR (3) | 18,656,820  | 11,411,097 | 30,067,917                              | 29,135,076                      |
| APR     | 12,468,820  | 7,607,398  | 20,076,218                              | 19,452,777                      |
| MAY     | 12,499,760  | 7,607,398  | 20,107,158                              | 19,482,170                      |
| JUN     | 12,530,700  | 7,607,398  | 20,138,098                              | 19,511,563                      |
| JUL     | 12,561,640  | 7,607,398  | 20,169,038                              | 19,540,956                      |
| AUG (3) | 18,888,870  | 11,411,097 | 30,299,967                              | 29,355,524                      |
| SEP     | 12,623,520  | 7,607,398  | 20,230,918                              | 19,599,742                      |
| OCT     | 13,128,461  | 7,607,398  | 20,735,859                              | 20,079,436                      |
| NOV     | 13,136,240  | 7,607,398  | 20,743,638                              | 20,086,826                      |
| DEC     | 13,153,920  | 7,607,398  | 20,761,318                              | 20,103,622                      |
|         | 164,431,691   | 98,896,174 | 263,327,865                             | 255,106,280                     |

**Reports from GRS Consulting** 

**Actuarial Audit of COAERS Actuary** 

**Cash Flow Monitoring** 

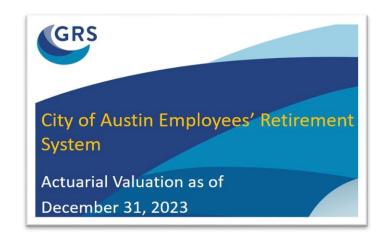


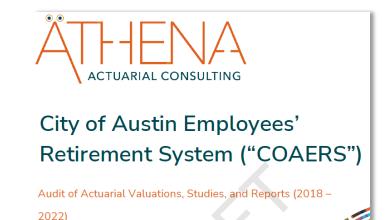
### 2024 Risk Management Activities

 12/31/2023 Actuarial Valuation results to be presented to B&S Committee

 Required actuarial audit of COAERS actuary to be completed in Spring

 New Funding Policy draft provided to City with adoption later in 2024





### CITY OF AUSTIN EMPLOYEES' RETIREMENT SYSTEM AND CITY OF AUSTIN FUNDING POLICY

Introduction and Purpose

The City of Austin Employees' Retirement System (COAERS or the "System") is established by Article 6243n, Texas Revised Civil Statutes (the "COAERS statute"). The COAERS statute provides authority for the Board of Trustees to administer the System. The City of Austin (the "City") is the plan sponsor. This policy was jointly developed by the System and the City.

The purpose of this policy is to align with best practices in pension funding, as well as to implement the requirements for public retirement systems in Texas pursuant to Section 802.2011, Texas Government Code.

The primary objective of the funding policy is to identify guidelines intended to produce actions toward meeting the long-term pension obligations for the benefit of the members of the System. To achieve this goal, the policy sets forth procedures to pay off any Unfunded Actuarial Accrued Liability (UAAL) over a fixed period.

The System and City will review this policy periodically as necessary. This funding policy is intended to be interpreted consistent with the COAERS statute, which is controlling.

## COAERS

# Counterparty Risks

Second Quartile Risk

|              | Risk Category  | Risk Description  | Rank          | Risk Level<br>2024   | Risk Level<br>2023 | Expected<br>Risk Level<br>Trend<br>(next 12<br>months)          | Risk Response  | Risk Owner  | Reporting and Overs  | sight Cor | nmittee |
|--------------|--|---|---------------|--|--------------------|---|--|---|--|-----------|---------|
|              | COUNTERPARTY   | Business partners or entities are unable<br>to fulfill their obligations or do not<br>complete transactions as agreed upon. | 4             | Medium   | Medium             | 1   | Mitigate   | Executive Director, Deputy Executive Director, Chief Investment Officer, Chief Financial Officer, Chief Information Officer | f Investment Committee, Audit and R<br>Committee, Benefits and Services<br>Committee, and Policy Committee |           |         |
| ×            | Current Status Summary (Trending)  | 2024 Risk Management Activities   |               |  |                    |   |  |   |  | Activity  | Status  |
| And a second | Key vendor relationships are well-   |   |               |  |                    |   |  |   |  |           | CLOSED  |
| 0            | established and vendors are generally meeting expectations. Committees   | Continual underwriting of premier list managers and expanding premier list concept to other lines of business               |               |  |                    |   |  |   |  |           |         |
|              | review key service providers such as investment consultant, actuary, and legal   | Complete RFP for General Investment Consultant.   |               |  |                    |   |  |   |  |           |         |
|              | counsel. Recent cyberattacks against   | Comprehensive review of custodial bank relationship   |               |  |                    |   |  |   |  |           |         |
| 10000        | pension industry third-parties have<br>escalated and remain a significant risk.  | Annual review of consultants and key service providers.   |               |  |                    |   |  |   |  |           |         |
|              | Additionally, new vendor relationships are<br>being established as the organization<br>grows which increases potential<br>counterparty risk. | Develop comprehensive program of third-p  | security audi | ts for key servi   | ce providers.      |   |  |   | x  |           |         |
|              | Notable Risks (Root Causes)  |   |               | Probability  | Impact             | Risk Manag  | ement Strategie  | s and Action Iten   | ns   |           |         |
|              | IT security providers and consultants  |   |               | Medium   | High               |   |  |   | Manager software; Ven  | dor Risk  | g - 27  |
|              | City of Austin contribution issues or data is  | sues  |               | Medium   | High               |   |  | onsor; cash man   | agement program  |           | - 8     |
|              | Actuary  |   |               | Medium   | Medium             | Actuarial audits  |  |   |  |           |         |
|              | Investment consultant  |   |               | Medium   | Low                | Annual review of general investment consultant, issuance of RFP |  |   |  |           |         |
|              | Custodial banks  |   |               | CAT AND A STATE OF THE STATE OF | High               | IC Dashboard to monitor counterparty ratings                    |  |   |  |           |         |
|              | Legal counsel  |   |               | Low  | Medium             |   | nt with specialized  | counsel   |  |           | - 33    |
|              | Operating bank   |   |               | Low  | Medium             | Monitor ope   | t; Due Diligence<br>rating bank count<br>dit rates; research   |   | onduct security assessr  | nent; rev | isit    |
| ,            | Operating bank Brokers and related vendors   |   |               | Low  | Low                |   | uit rates, researcr<br>i Cost Analysis   | alternative vend  | UIS  |           | 33      |
|              | Medical consultants  |   |               |  | Low                |   | The state of the s | rties including o   | itsourced medical servi  | ce provid | or      |



## Key Risk Management Strategies



Report on COAERS' Financial Statement Audit Firm

<u>Summary rating:</u> Good. CliftonLarsonAllen (CLA) has the depth and expertise to provide valuable financial statement assurance services to COAERS.

Scope of the Relationship: The purpose of the financial statement audit is to provide

the Board of on whether within an ap that intende

CLA has pr

for the Dec

2021 finance

accordance

Report on COAERS' General Counsel

<u>Summary Rating: Good. The Knight Law firm provides effective legal advice for COAERS' Trustees and Staff.</u>

**Firm Information:** The Knight Law Firm has provided general counsel representation and legal services for more than 25 years. The firm focuses its practice on Texas municipalities, local governments, their officials, and employees.

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Personnel

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Mr. Cobb h

Ms. Paige Saenz currently represents COAERS as General Counsel and is a partner in the firm. Ms. Saenz has been licensed to practice law since 2001 and has been with the Knight Law Firm since 2002. Her practice is focused on municipal and local governments. She is a graduate of the University of Texas School of Law. Ms. Audrey Guthrie has recently joined the firm and provides additional consultancy and assistance to the Staff. Ms. Guthrie has been licensed to practice since 2012 and her focus is on administrative law, government practice, and litigation.

**Terms of the Representation:** The firm provides general counsel and legal services to COAERS under a fee for service arrangement. COAERS pays an hourly fee of \$225.00 for services rendered by Ms. Saenz. COAERS is also billed for expenses such as copying, postage, and delivery fees. Annual budget for services is \$75,000.

in accounting from minity oniversity. He is a member of the AICEA and holds CEA licenses in Texas and New Jersey.

Report on COAERS Medical Consultants

COAERS

<u>Summary rating: Good. The two primary medical consultants provide fact-based opinions and additional providers can be utilized if needed.</u>

Medical Consultants Information: Dr. Harold Skaggs, Jr. and Dr. Jonathan Decherd provide primary medical consultation to COAERS. Dr. Skaggs earned his medical degree from the University of Texas Medical School and performed his residency in neurology at the Mayo Graduate School of Medicine. He practiced neurology in Austin, Texas for more than 25 years. Dr. Decherd is also a University of Texas Medical

nerican Board Certified in Internal Medicine. He practiced years.

**tation:** The services for our primary medical consultants are tter agreement which establishes the scope and renumeration he fees are as follows:

bility application;

with staff prior to Board or Committee meeting:

d or Committee appearance:

vices (e.g. consultation concerning System process) will also 18.61 per request.

ally based upon the Consumer Price Index (CPI) established by abor for medical care for the Houston-Galveston-Brazoria,

aggs and Decherd continue to provide consistent, fact-based ERS also has the benefit of Ms. Tania Glen. Ms. Glen dent response and the treatment of post-traumatic stress RS can also use Medical Equation, an Austin-based nanagement company that offers a variety of medical utilization or several lines of business including peer review and medical aintains a relationship with Medical Equation so that COAERS can procure their services if they may be needed.

Staff Report on COAERS' Actuarial Consulting Firm

Excellent. GRS Retirement Consulting has provided thorough and assistance with preparing for legislative changes.

COAERS has retained the services of GRS Retirement Consulting toeder, <u>Smith</u> and Company) for actuarial consultation services. ctuarial and benefits consulting firm. Mr. Lewis Ward and Mr. Ryan to COAERS. Mr. Ward has served as the COAERS lead consultant t for more than 25 years.

GRS staff is known for their responsiveness, communication, and . GRS advises many other local and national public retirement vides the GRS staff with a broad perspective of the industry that they DAERS relationship. Of note recently is Mr. Ward's analysis and ing legislation for the 88th Legislature and his assistance with the Mr. Ward is responsive and works effectively with the COAERS hall partners (e.g. City working group and RVK).

**esentation:** GRS provides services to COAERS under an that defines the scope and fees of the relationship. The current expires at the end of 2024.

|                     | Engage   | ement Letter | Period   |
|---------------------|----------|--------------|----------|
|                     | 2022     | 2023         | 2024     |
| tion                | \$44,000 | \$45,000     | \$46,000 |
| ience Study         |          |              | \$45,000 |
| rson Meeting        | \$2,300  | \$2,400      | \$2,500  |
| dance               |          | 2.7          | 10 1 100 |
| 68 City Information | \$3,500  | \$3,600      | \$3,700  |
| Falls               | \$440    | \$450        | \$460    |
| Ward                | \$390    | \$400        | \$410    |
| r Analyst           | \$270    | \$275        | \$280    |
| st                  | \$220    | \$225        | \$230    |
| stort               | \$180    | \$185        | \$190    |



## Key Risk Management Strategies

### JPM Chase Hybrid DDA (Demand Deposit Account) August 2022

### Background

COAERS' operating bank account at JPM Chase is a non-interest-yielding account. To offset banking fees, Chase applies Earnings Credit Rate (ECR) based on COAERS monthly average investable balance. Starting in May 2022, ECR was increased to 0.50% then 0.95% in July, which led to the large excess Earnings Credit Allowance (ECA). In July, the balance needed to cover service charges drastically decreased to \$4.5M from \$9.5M, the month before.

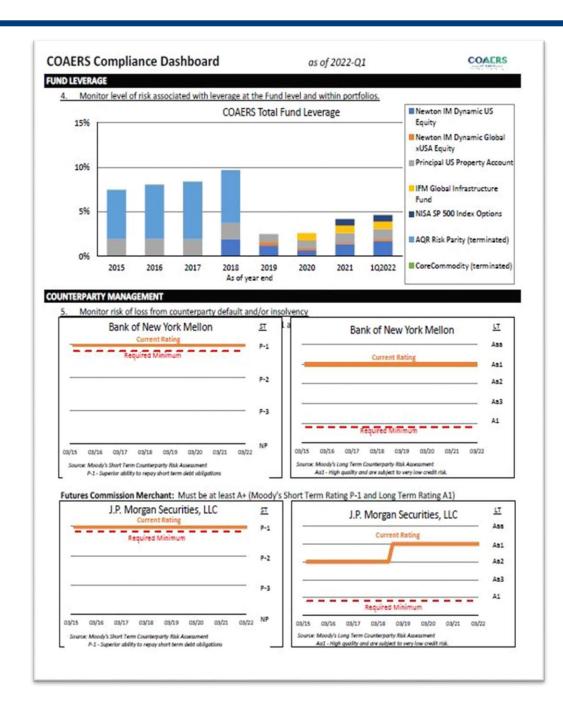
| MONTH                | AVERAGE NET<br>LEDGER<br>BALANCE<br>(\$) | AVERAGE NET<br>COLLECTED<br>BALANCE<br>(\$) | INVESTABLE<br>BALANCE<br>(\$) | BALANCE<br>EQUIVALENT<br>TOTAL SERVICE<br>CHARGES<br>(\$) | EXCESS/<br>(DEFICIT)<br>INVESTABLE<br>BALANCE<br>(\$) | EARNINGS<br>ALLOWANCE<br>RATE<br>(%) | EARNINGS<br>ALLOWANCE<br>(S) | BALANCE<br>COMPENSABLE<br>SERVICE<br>CHARGES<br>(\$) | EXCESS/<br>(DEFICIT)<br>EARNINGS<br>ALLOWANCE<br>(\$) |
|----------------------|--|---|-------------------------------|---|---|--------------------------------------|------------------------------|--|---|
| JAN                  | 28,625,474                               | 28,615,532                                  | 28,615,532                    | 22,743,953  | 5,871,579   |                                      | 5,590                        | 4,443  | 1,147   |
| FEB                  | 27,828,507                               | 27,823,046                                  | 27,823,046                    | 22,924,890  | 4,898,156   |                                      | 4,909                        | 4,045  | 864   |
| MAR                  | 27,404,905                               | 27,393,578                                  | 27,393,578                    | 21,424,783  | 5,968,795   |                                      | 5,351                        | 4,185  | 1,166   |
| APR                  | 26,840,612                               | 26,833,617                                  | 26,833,617                    | 18,291,019  | 8,542,598   |                                      | 6,175                        | 4,209  | 1,966   |
| MAY                  | 23,534,294                               | 23,452,604                                  | 23,452,604                    | 9,050,139   | 14,402,464  |                                      | 9,959                        | 3,843  | 6,116   |
| JUN                  | 23,935,400                               | 23,923,811                                  | 23,923,811                    | 9,467,857   | 14,455,954  |                                      | 9,832                        | 3,891  | 5,941   |
| JUL                  | 22,317,879                               | 22,314,120                                  | 22,314,120                    | 4,545,644   | 17,768,476  |                                      | 18,004                       | 3,668  | 14,336  |
| JAN - JUL<br>AVERAGE | 25,783,868                               | 25,765,187                                  | 25,765,187                    | 15,492,612  |   |                                      |                              |  |   |
| JAN - JUL<br>NET     |  |   |                               |   | 71,908,024  |                                      | 59,821                       | 28,285   | 31,536  |

### Hybrid DDA

Hybrid DDA Combines two Liquidity Products: A DDA with Earnings Credit and an Interest-Bearing DDA.

- ECR is applied to a predetermined balance threshold (ECR Peg); funds over the ECR Peg earn hard dollar interest
- Benefit of full liquidity throughout the business day with no restrictions on withdrawals
- Funds are housed in a single account earning both ECR and interest rate
- Interest accrues daily and is paid monthly; in August 2022, interest rate is 1.4%

### Operating Bank Earnings Credit Rate Analysis



IC Compliance Dashboard with Counterparty Risk Management Data



**Transaction Cost Analysis** 

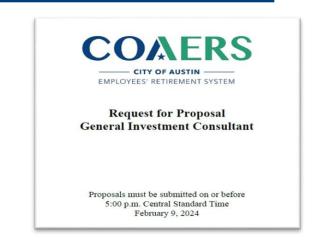


## 2024 Risk Management Activities

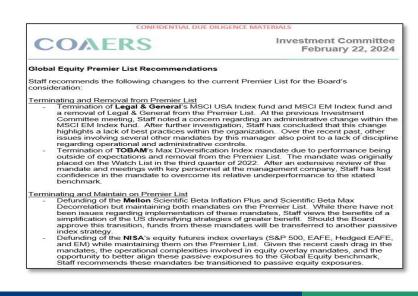
General Investment Consultant RFP Issued and bids received

• IT Security Team developing procedures to assess security risk of COAERS vendors

 Global Equity asset class review conducted at February IC with premier list recommendations referred to Board







## COAERS

# **Operational Risks**

Second Quartile Risk

| Risk Category   | Risk Description   | Rank   | Risk Level<br>2024 | Risk Level<br>2023 | Expected<br>Risk Level<br>Trend<br>(next 12<br>months) | Risk Response                         | Risk Owner   | Reporting and Oversig    | ht Comn | nittee |  |
|---|--|--|--------------------|--------------------|--|---------------------------------------|--|--------------------------|---------|--------|--|
| OPERATIONAL   | Event causes a major business interruption   | 5  | Medium             | Medium             | <b>↔</b>   | Mitigate                              | Deputy<br>Executive<br>Director  | Audit and Risk Committee |         |        |  |
| Current Status Summary (Trending)   | 2024 Risk Management Activities  | 24 Risk Management Activities Activity State |                    |                    |  |                                       |  |                          |         |        |  |
|   |  |  |                    |                    |  |                                       |  |                          | OPEN    | CLOSED |  |
| Customer survey results are positive and within strategic plan threshold. New audit | Conduct 12/31/2023 financial statement audit   |  |                    |                    |  |                                       |  |                          |         | 45 53  |  |
| firm relationship is strong. Policies and procedures update. Financial controls in  | Continue efforts to optimize finance division's use of technology to improve efficiency          |  |                    |                    |  |                                       |  |                          |         |        |  |
| place Universe neurbinings landing  | Continue the development of COAERS IT Roadmap for operational technology upgrades in the future. |  |                    |                    |  |                                       |  |                          |         |        |  |
| must be properly managed  | Complete due diligence and implementation of new death audit services                            |  |                    |                    |  |                                       |  |                          |         |        |  |
| Notable Risks (Root Causes)   |  |  | Probability        | Impact             | Risk Manag   | gement Strategie                      | es and Action Ite  | ems                      | 10      |        |  |
| Obsolescence of service delivery methods  |  |  | Medium             | Medium             |  |                                       |  | business operations      |         | 06     |  |
| IT disruptions  |  |  | Medium             | Medium             |  | rovement Plan                         | WANG TENERS  | Es Wa                    |         |        |  |
| Customer service failures   |  |  | Medium             | Medium             |  | raining/Reviews/                      |  |                          |         |        |  |
| Pandemic or natural disaster  |  |  | Low                | Medium             | COAERS Workplace Strategy and Guidelines               |                                       |  |                          |         |        |  |
| Accounting and reporting  |  |  | Low                | High               |  | tatement Audit                        | al assaultone  |                          |         | 0      |  |
| Fraud Pusinges Continuity   |  | -  | Low                | High               |  | trols, policies, ar                   |  |                          |         | 70     |  |
| Business Continuity Failure to follow applicable laws, regulation                   | ne and noliciae  |  | Low                | High               |  | isaster Recovery<br>ws by tax and ger |  |                          |         |        |  |
| Benefit payment inaccuracies  | io alta policico   |  | Low                | Medium             |  | trols, policies, an                   |  |                          |         | 73     |  |
| Records management  |  |  | Low                | Low                |  | ile & Delivery Sys                    | A STATE OF THE PARTY OF THE PAR |                          |         |        |  |



## Key Risk Management Strategies

City of Austin Employees' Retirement System Administrative Standard Operating Procedure Internal Controls

COMERS

CITY OF AUSTIN

EMPLOYEES' RETIREMENT SYSTEM

Authentication, Fraud Reporting, and ACH Reissuance

COMERS

EMPLOYEES' RETIREMENT SYSTEM

COAERS Process Memo

**Custodial Banking Transaction Oversight and Approval Processes** 



Benefits Administration Operating
Procedures



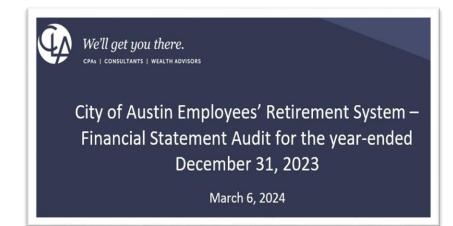
CITY OF AUSTIN EMPLOYEES' RETIREMENT SYSTEM
CREDIT CARD POLICY

- COAERS Staff maintain financial and operational controls to ensure the system is aligned with the Core Competency in the Strategic Plan.
- The annual financial audit requires the auditors to review and test controls.
- Management regularly reviews existing controls and procedures, as well as creating new ones when needed.

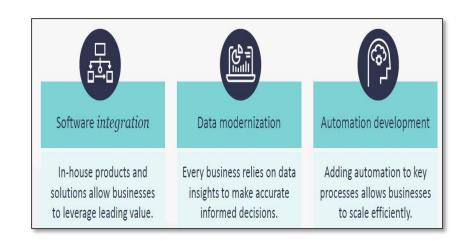


## 2024 Risk Management Activities

 12/31/2023 financial statement audit work underway and auditor to present required communication to Committee in March



Staff reviewing technology recommendations to improve financial operations efficiency



 Due diligence is complete for new death audit service provider and implementation is currently in process



# 10. Review key meeting takeaways and call for future agenda items

Presented by Michael Benson



### **COMMITTEE MEETING Agenda Item Information Sheet**

### **AGENDA ITEM 10:**

Review key meeting takeaways and call for future agenda items

### AGENDA ITEM OBJECTIVE

This standing agenda item provides Trustees the opportunity to review the key takeaways from the meeting.

### RECOMMENDATION FOR COMMITTEE ACTION

Trustees will review key meeting takeaways and delineate next steps.

### RELEVANCE TO STRATEGIC PLAN

This agenda item meets COAERS Strategic Plan Goal 4: Identify and implement leading practices in board governance, pension administration, and investment management. It is an industry best practice to review key meeting takeaways to summarize what was accomplished at the meeting as well as ensure Staff has clear direction on further work and future agenda items.